

Neurish - Accessibility Statement

Last updated: June 2026

ExploreBuddy Ltd (trading as Neurish) is committed to providing a platform that is accessible, inclusive, and usable for as many people as possible. Neurish is a Scotland- based company operating across the United Kingdom. This Accessibility Statement explains our approach to accessibility across the Neurish website and mobile app.

We aim to support neurodivergent adults and parents with a platform that is safe, respectful, and designed with diverse communication and sensory needs in mind.

1. Our Commitment to Accessibility

We are committed to:

- Meeting the principles of the UK Equality Act 2010
- Following WCAG 2.1 AA accessibility standards
- Designing with neurodivergent users in mind
- Reducing sensory overload where possible
- Ensuring clear, simple, and consistent navigation
- Providing a platform usable with assistive technologies

Accessibility is an ongoing priority for Neurish.

2. Who This Statement Applies To

This Statement applies to:

- The Neurish mobile app (iOS and Android)
- The Neurish website
- All public- facing content and features

It does not apply to:

- Third- party services we rely on (e.g., Stripe, Firebase, RevenueCat)
- User- generated content
- External websites linked from Neurish

3. Accessibility Features

Neurish includes the following accessibility- supportive features:

- Clear, simple language
- Minimal sensory load
- High- contrast colour palette
- Adjustable text size (via device settings)



- Screen- reader compatibility
- Logical navigation structure
- Consistent layout and labelling
- Reduced reliance on rapid animations
- Content warnings for sensitive topics

We aim to support a wide range of neurodivergent communication and sensory needs.

4. Areas We Are Improving

We are actively working to improve:

- Keyboard navigation support
- Additional contrast options
- More granular sensory- friendly settings
- Enhanced screen- reader labelling
- Improved focus indicators
- More descriptive alt text for images (where applicable)

Accessibility is a continuous process, and we welcome feedback.

5. Compatibility With Assistive Technologies

Neurish is designed to be compatible with:

- VoiceOver (iOS)
- TalkBack (Android)
- Dynamic Type text scaling
- Switch control
- Screen magnifiers
- Colour- adjustment tools
- System- level accessibility settings

6. Limitations and Known Issues

Some parts of Neurish may not be fully accessible:

- User- generated content may not follow accessibility standards
- Some third- party components may have limitations
- Certain interactive elements may require refinement for screen- reader clarity
- Some animations may not yet be fully adjustable

We are working to address these issues in future updates.

7. Feedback and Contact Information

We welcome feedback on accessibility.

If you experience barriers or need support, contact us at:



accessibility@explorebuddy.co.uk

Please include:

- A description of the issue
- The device and operating system you are using
- Any assistive technology involved

We aim to respond within 5 working days.

8. Enforcement and Complaints

If you are not satisfied with our response, you can contact:

Equality Advisory and Support Service (EASS)

Telephone: 0808 800 0082

Website: equalityadvisoryservice.com

They provide independent advice on equality and accessibility rights in the UK.

9. Compliance Status

Neurish is partially compliant with WCAG 2.1 AA due to the limitations listed above.

We are committed to achieving full compliance over time.

10. Review and Updates

We review this Accessibility Statement annually or when significant changes are made to the platform.