



Neurish - Terms of Service

Last updated: June 2026

These Terms of Service ("Terms") explain how you may use the Neurish app and website. By creating an account or using Neurish, you agree to these Terms.

ExploreBuddy Ltd (trading as Neurish) is a company registered in Scotland and operates across the UK. We follow UK law, including the Consumer Rights Act 2015 and UK GDPR.

1. Who we are

ExploreBuddy Ltd

Registered in Scotland

Email: contact@explorebuddy.co.uk

We provide a digital platform designed for neurodivergent adults and parents to connect through interests.

2. Eligibility

You must be:

- 18 years or older
- Living in the UK
- Able to enter a legal agreement

Neurish is not for children or young people under 18.

3. Your account

You agree to:

- Provide accurate information
- Keep your login details secure
- Not share your account with others
- Notify us if you believe your account is compromised

We may suspend or close accounts that breach these Terms.

4. What Neurish provides

Neurish offers:

- Interest- based 1:1 matching
- Low- stim, moderated group spaces



- A freemium model with optional paid features
- A psychologically safe, neurodiversity- affirming environment

We aim to provide continuous access but cannot guarantee uninterrupted service.

5. Your responsibilities

You agree not to:

- Harass, harm, or intimidate others
- Share harmful, explicit, or discriminatory content
- Impersonate others
- Use Neurish for commercial, promotional, or illegal purposes
- Attempt to access data that is not yours

You are responsible for your interactions with other users.

6. Content you share

You retain ownership of the content you post.

By posting on Neurish, you give us a limited licence to:

- Display your content within the app
- Moderate or remove content that breaches guidelines

We do not sell or license your content to third parties.

7. Moderation and safety

We may remove content or restrict accounts that:

- Breach our Community Guidelines
- Create risk to others
- Interfere with platform safety

We may contact emergency services if we believe someone is at immediate risk.

8. No Guarantee of Matching Outcomes

Matching outcomes are not guaranteed and may vary. Neurish is not responsible for the quality, accuracy, or suitability of matches.

9. No Duty to Monitor

Neurish does not monitor all content and is not obligated to review or respond to all reports.

10. Subscriptions and payments



Neurish uses Stripe and RevenueCat to manage payments.

By subscribing, you agree to:

- Pay the listed subscription fee
- Allow recurring payments until cancelled
- Manage your subscription through your app store or device

We do not store your full payment details.

Refunds follow UK consumer law and app- store policies.

11. Our use of third-party services

To operate Neurish, we use:

- Firebase (authentication, analytics, crash reporting)
- RevenueCat (subscription management)
- Stripe (secure payments)

These providers comply with UK GDPR and use secure, encrypted systems.

12. Data protection

Your privacy is important to us.

Our Privacy Policy explains:

- What data we collect
- How we use it
- Your rights under UK GDPR

By using Neurish, you agree to our Privacy Policy.

13. Intellectual property

Neurish owns:

- The app
- The website
- Branding, design, and written content

You may not copy, modify, or distribute our materials without permission.

14. Ending your account

You may delete your account at any time.

We may suspend or close accounts that:



- Breach these Terms
- Pose safety risks
- Misuse the platform

Deleted accounts are removed within 30 days.

15. Limitation of liability

Neurish provides a supportive community space but does not offer:

- Clinical advice
- Crisis support
- Medical or therapeutic services

We are not liable for:

- User- generated content
- Interactions between users
- Losses caused by service interruptions

Nothing in these Terms limits your rights under UK law.

16. Trademarks

Neurish® and ExploreBuddy® are registered trademarks in the United Kingdom.

All branding, logos, names, designs, and associated intellectual property are owned exclusively by ExploreBuddy Ltd. You may not use, reproduce, or distribute any trademarked material without written permission.

17. Changes to these Terms

We may update these Terms to reflect changes in law or platform features.

We will notify users of significant updates.

18. Contact us

If you have questions about these Terms:

contact@explorebuddy.co.uk

This Policy is governed by the laws of Scotland. Any disputes will be handled by the Scottish courts.