



Neurish - Liability Waiver

Last updated: June 2026

This Liability Waiver (“Waiver”) explains the limits of ExploreBuddy Ltd’s (trading as Neurish) responsibility for your use of the Neurish platform. ExploreBuddy Ltd is a Scotland- based company operating across the United Kingdom. By using Neurish, you agree to the terms of this Waiver.

Neurish is a peer- connection platform. It does not provide clinical, medical, therapeutic, crisis, or emergency services.

1. Assumption of Risk

By using Neurish, you acknowledge and agree that:

- You use the platform at your own risk
- You are responsible for your own wellbeing
- You are responsible for your interactions with other users
- You understand that Neurish cannot guarantee your safety
- You understand that Neurish cannot prevent all harmful behaviour

Neurish provides tools for connection, not professional oversight.

2. No Duty of Care

Neurish Ltd does not owe users:

- A clinical duty of care
- A safeguarding duty
- A therapeutic duty
- A crisis- response duty
- A duty to monitor or intervene in user interactions

Neurish is not a healthcare provider, crisis service, or safeguarding agency.

3. No Liability for User Behaviour

Neurish Ltd is not liable for:

- Harassment, harm, or distress caused by other users
- Misleading, inaccurate, or harmful user- generated content
- Emotional or psychological impact of interactions
- Offline consequences of online interactions
- Any decisions made based on content within the app

Users are solely responsible for their conduct.



4. No Liability for Offline Meetings

If users choose to meet offline:

- They do so entirely at their own risk
- Neurish does not arrange, supervise, or verify meetings
- Neurish is not responsible for any harm, loss, or incidents that occur offline

Neurish strongly encourages users to prioritise personal safety.

5. No Liability for Emotional or Psychological Outcomes

Neurish is not responsible for:

- Emotional distress
- Triggering content
- Misunderstandings or conflict
- Unwanted emotional labour
- Impact of peer discussions

Neurish is a peer- support environment, not a therapeutic service.

6. No Liability for Technical Issues

Neurish Ltd is not liable for:

- Service interruptions
- Loss of data
- Bugs or errors
- Delays or failures in message delivery
- Device incompatibility
- Third- party outages (e.g., Firebase, Stripe, RevenueCat)

The app is provided “as is” and “as available”.

7. No Guarantee of Content Accuracy

Neurish does not guarantee:

- The accuracy of user- generated content
- The reliability of peer advice
- The truthfulness of user profiles
- The appropriateness of content shared by others

Users must exercise judgement and caution.

8. No Guarantee of Matching Outcomes



Matching outcomes are not guaranteed and may vary. Neurish is not responsible for the quality, accuracy, or suitability of matches.

9. Indemnity

You agree to indemnify and hold harmless Neurish, its directors, employees, contractors, and moderators from any claims, losses, damages, liabilities, or expenses arising from:

- Your use of the platform
- Your interactions with others
- Your breach of Neurish policies
- Your misuse of the app

This indemnity survives account termination.

10. Limitation of Liability

To the fullest extent permitted by UK law, ExploreBuddy Ltd's total liability to you is limited to the amount you have paid for Neurish services in the previous 12 months (if any).

Nothing in this Waiver limits your statutory rights.

11. Your Responsibilities

You are responsible for:

- Your own safety
- Your decisions
- Your interactions
- Seeking professional help when needed
- Using the platform appropriately

Neurish cannot replace professional, medical, or emergency support.

12. Changes to This Waiver

We may update this Waiver to reflect changes in law or platform features.

We will notify users of significant updates.

13. Contact Us

If you have questions about this Waiver:

contact@explorebuddy.co.uk



This Policy is governed by the laws of Scotland. Any disputes will be handled by the Scottish courts.