



Neurish – Cookies Policy

Last updated: June 2026

This Cookies Policy explains how ExploreBuddy Ltd, trading as Neurish (“we”, “us”, “our”) uses cookies and similar technologies on our website and within the Neurish app. ExploreBuddy Ltd is a Scotland- based company operating across the United Kingdom.

By using our website or app, you agree to the use of cookies as described in this Policy.

1. What Are Cookies?

Cookies are small text files stored on your device when you visit a website or use an app. They help us:

- Keep you signed in
- Improve performance
- Understand how the platform is used
- Provide secure authentication
- Deliver essential functionality

Cookies may be set by Neurish (“first- party cookies”) or by trusted third- party providers (“third- party cookies”).

2. Why We Use Cookies

We use cookies to:

- Enable essential platform features
- Keep your session active
- Improve stability and performance
- Understand usage patterns
- Support subscription and payment processes
- Maintain security and prevent fraud

We do not use cookies for advertising or behavioural tracking.

3. Types of Cookies We Use

A. Strictly Necessary Cookies

Required for the platform to function.

Used for:

- Authentication
- Security
- Account access



- Subscription validation

These cannot be disabled.

B. Performance & Analytics Cookies

Used to understand how users interact with Neurish.

Includes:

- Firebase Analytics
- Firebase Crashlytics
- App performance metrics

These help us improve reliability and user experience.

C. Functionality Cookies

Used to remember your preferences, such as:

- Display settings
- Session state
- Group participation

These enhance usability.

D. Payment- Related Cookies

Used by:

- Stripe
- RevenueCat

These support secure payment processing and subscription management.

4. Third- Party Cookies

We use trusted third- party providers to operate the platform:

- Firebase (authentication, analytics, crash reporting)
- Stripe (payments)
- RevenueCat (subscription management)

These providers may set cookies or similar technologies to support their services.

All providers comply with UK GDPR and use secure, encrypted systems.

5. Cookies in the Neurish App



The Neurish mobile app uses secure local storage and tokens that function similarly to cookies.

The Neurish mobile app uses:

- Local storage
- Secure tokens
- Analytics identifiers
- Session management tools

These function similarly to cookies and are used for:

- Keeping you signed in
- Ensuring app stability
- Processing subscriptions
- Improving performance

The app does **not** use advertising identifiers.

6. Managing Cookies

You can manage or disable cookies through:

- Your browser settings
- Your device settings
- In- app privacy controls (where available)

If you disable certain cookies:

- Some features may not work
- You may not be able to sign in
- The platform may become unstable

Strictly necessary cookies cannot be disabled.

7. Legal Basis for Using Cookies

Under UK GDPR and PECR, we rely on:

- Legitimate interests for essential cookies
- User consent for analytics cookies (where required)

We minimise data collection and do not use cookies for advertising.

8. Data Collected Through Cookies

Cookies may collect:

- Device type
- Browser type



- App version
- Usage patterns
- Crash logs
- Authentication tokens
- Subscription status

We do not collect:

- Personal health data
- Advertising identifiers
- Location data
- Biometric data

9. How Long Cookies Are Stored

Cookie retention varies depending on type:

- Session cookies: deleted when you close your browser/app
- Persistent cookies: stored for a limited period (typically 30-365 days)
- Authentication tokens: refreshed regularly for security

We retain data only as long as necessary.

10. Changes to This Policy

We may update this Policy to reflect:

- Legal changes
- Platform updates
- New features
- Changes to third- party providers

We will notify users of significant updates.

11. Contact Us

If you have questions about this Cookies Policy:

dpo@explorebuddy.co.uk

This Policy is governed by the laws of Scotland. Any disputes will be handled by the Scottish courts.