

Neurish Privacy Policy

Last updated: June 2026

Neurish is committed to creating a safe, low- stim, neurodivergent- affirming space. We collect as little data as possible and only what is needed to run the platform securely.

Neurish is based in Scotland and complies with UK GDPR, the Data Protection Act 2018, and all relevant UK privacy laws.

1. Who we are

ExploreBuddy Ltd (trading as Neurish)

Registered in Scotland

Email: contact@explorebuddy.co.uk

We are the “data controller” for your personal data.

2. What data we collect

We collect only the minimum data needed to operate the platform safely:

Account data

- Email address
- Password (encrypted - we never see it)
- Basic profile information (e.g., display name, interests)

Usage data

- App interactions (e.g., joining groups, sending messages)
- Device type and app version
- Crash logs and performance data (via Firebase)

Payment data (if you subscribe)

Handled securely by Stripe and RevenueCat.

We **never** store your full card details.

Optional data you choose to share

- Profile bio
- Interests for matching
- Group participation
- Messages (stored securely and only for service delivery)

We do NOT collect:

- Medical information



- Diagnostic details
- Sensitive personal data unless you voluntarily share it
- Location tracking
- Advertising identifiers for targeted ads

3. How we use your data

We use your data to:

- Create and manage your account
- Match you with people who share your interests
- Provide safe group spaces
- Improve app performance
- Process subscriptions and payments
- Keep the platform safe and prevent misuse

We do not sell your data.

We do not use your data for behavioural advertising.

4. Our legal basis for processing

Under UK GDPR, we rely on:

- **Contract** - to provide the Neurish service
- **Consent** - for optional features
- **Legitimate interests** - to keep the platform safe and functioning
- **Legal obligation** - if required to comply with law enforcement or safeguarding duties

5. Who we share data with

We only share data with trusted processors who help us run the platform:

Firestore (Google Cloud)

- Authentication
- Crash reporting
- Analytics (minimal, non- intrusive)

RevenueCat

- Manages subscription status
- Syncs purchases across devices

Stripe

- Handles secure payments
- We never see your full card details



All processors comply with UK GDPR and use secure, encrypted systems.

We do **not** share your data with advertisers, charities, or partners.

6. Data storage and security

Your data is stored securely using:

- Encrypted databases
- Access controls
- Regular security reviews
- Industry- standard cloud infrastructure

We retain data only for as long as necessary to provide the service.

7. Data retention

- Account data: kept while your account is active
- Messages: stored only for service delivery
- Deleted accounts: removed within 30 days
- Payment records: retained as required by UK financial law

8. Data Processing for Moderation

Moderation actions may involve processing user content for the purpose of maintaining platform safety.

9. Your rights under UK GDPR

You can:

- Access your data
- Correct inaccurate data
- Request deletion
- Withdraw consent
- Object to processing
- Request a copy of your data

ExploreBuddy Ltd has appointed a Data Protection Officer (DPO) who can be contacted at dpo@explorebuddy.co.uk.

10. Children's privacy

Neurish is designed for adults 18+.

We do not knowingly collect data from children.

11. International transfers

Some processors (e.g., Firebase, Stripe) may store data outside the UK.



They use approved safeguards such as Standard Contractual Clauses.

12. Cookies

Our website uses essential cookies only.

We do not use tracking or advertising cookies.

13. Changes to this policy

We may update this policy to reflect changes in law or platform features.

We will notify users of significant updates.

14. Contact us

If you have questions or concerns:

contact@explorebuddy.co.uk

This Policy is governed by the laws of Scotland. Any disputes will be handled by the Scottish courts.