



Neurish - App Store & Play Store Data Safety Summary

Last updated: June 2026

This Data Safety Summary explains what data Neurish collects, how it is used, and how it is protected. It is designed to meet the requirements of the Apple App Store, Google Play Store, and UK GDPR. ExploreBuddy Ltd (trading as Neurish) is a Scotland- based company operating across the United Kingdom.

Neurish collects only the minimum data required to operate the platform safely and effectively.

1. Overview

Neurish is a peer- connection platform for neurodivergent adults and parents.

We collect limited personal data to:

- Create and manage accounts
- Provide matching and group features
- Maintain platform safety
- Process subscriptions
- Improve performance and reliability

We do not collect health data, medical information, or advertising identifiers.

2. Categories of Data Collected

A. Personal Information

- Email address
- Display name
- Profile information (e.g., interests)

B. App Activity

- Group participation
- Messages (stored securely for service delivery)
- Matching interactions
- Feature usage patterns

C. Device Information

- Device type
- Operating system
- App version

D. Diagnostics



- Crash logs
- Performance data

Error reports

- (Collected via Firebase Crashlytics)

E. Purchase Information

- Subscription status

Purchase history

- (Processed by RevenueCat and Stripe)

3. Data Not Collected

Neurish does not collect:

- Location data
- Contacts
- Photos or media
- Files or documents
- Health or medical data
- Biometric data
- Advertising identifiers
- Sensitive personal data unless voluntarily shared in messages or profiles

This is important for user safety.

4. Data Linked to Identity

The following data is linked to your account:

- Email address
- Profile information
- Messages
- Group activity
- Subscription status
- Purchase history

This is required for platform functionality.

5. Data Not Linked to Identity

The following data is collected but not linked to your identity:

- Crash logs
- Performance data



- Device type
- App version
- General analytics

This data is processed in a privacy- preserving way.

6. How Data Is Used

A. App Functionality

- Account creation
- Authentication
- Matching
- Group participation
- Messaging
- Subscription access

B. Analytics

- Crash reporting
- Performance monitoring
- Feature usage insights

C. Developer Communications

- Service updates
- Account notifications

D. Payments

- Subscription processing
- Purchase validation

Neurish does **not** use data for advertising or behavioural tracking.

7. Data Sharing

Neurish does not sell or share data with advertisers.

We share data only with trusted processors who help run the platform:

- Firebase - authentication, analytics, crash reporting
- RevenueCat - subscription management
- Stripe - secure payment processing

All processors comply with UK GDPR and use encryption, access controls, and approved international transfer safeguards.

8. Tracking

Neurish does not:

- Track users across apps or websites
- Use advertising identifiers
- Use third- party ad networks
- Sell data
- Use behavioural advertising

9. Security Practices

Neurish uses:

- Encrypted databases
- Secure authentication
- Access controls
- Regular security reviews
- UK GDPR- compliant processors
- Standard Contractual Clauses for international transfers

We take data protection seriously and minimise data wherever possible.

10. Data Retention

- Account data: retained while your account is active
- Messages: retained only for service delivery
- Deleted accounts: removed within 30 days
- Payment records: retained as required by UK financial law

11. User Rights

Under UK GDPR, you can:

- Access your data
- Correct inaccurate data
- Request deletion
- Withdraw consent
- Object to processing
- Request a copy of your data

Contact: dpo@explorebuddy.co.uk

12. Age Requirement

Neurish is for adults aged 18+.

We do not knowingly collect data from anyone under 18.

13. Changes to This Summary



We may update this Summary to reflect changes in law or platform features.

We will notify users of significant updates.

14. Contact Us

If you have questions about this Data Safety Summary:

contact@explorebuddy.co.uk

This Summary is governed by the laws of Scotland. Any disputes will be handled by the Scottish courts.